**How can public services work more effectively to integrate refugees and asylum seekers?**

Observatory:

[EurLIFE](https://www.eurofound.europa.eu/default/observatories/eurlife)

20 June 2019

Topic:

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Today is World Refugee Day, the international day to show solidarity and support to refugees.

Eurofound has just published a new report, coinciding with this occasion, looking at the role of public services in integrating refugees and asylum seekers.

Following the influx of over three million asylum seekers into the European Union in the three-year period 2015–2017, Member States faced a number of challenges related to integrating the newly arrived into their country. This report explores the role of public services – specifically housing, social services, health and education services – in the social and economic integration of refugees and asylum seekers. It aims to identify the factors that hinder this process and the elements that contribute to successful integration.

The overall focus is on destination countries, particularly the three countries most affected by the inflow of refugees and asylum seekers: Austria, Germany and Sweden.